

Literacy Minnesota — Digital Equity Community Report Response

Thank you for agreeing to put together an at least one-page, written report on digital equity in your community. Your report will support efforts to close the digital divide led by Literacy Minnesota and the Minnesota Department of Education. We are especially interested in actions taken since March 2020 to expand digital access.

Please elaborate and expound on your survey responses by articulating resources that address digital inclusion in your community, by explaining gaps in digital inclusion, and by recommending paths for sustainability, including but not limited to the use of volunteers, partnerships, and language access strategies and services.

Please write your organization's name on the header of each page submitted. You may discuss the themes noted above as you see fit, or you may respond to one or more of the suggested questions below. Thank you for your partnership, and please forward any questions to Joe Miller <jmiller@literacymn.org>.

Suggested questions:

- What is your organization's greatest success story in 2020? Feel free to note additional success stories, and please explain why you see these stories as successful.
- How does your organization address issues of equity in your community? For example, implementing culturally competent programming, language services, and/or outreach.
- What strategies has your organization employed to address digital inclusion? What has worked or has not worked well? And why do you believe that it has or has not worked?
- How has your organization reached clients/participants since March? Do you have recommendations for adoption of services or community outreach strategies?
- What recommendations do you have for organizations to adapt to the COVID-19 pandemic and/or expand digital access? Or what would you recommend to *your organization* if you could return to March and coordinate a response?
- What is the greatest barrier to digital access in your community? What are other barriers? How do resources in your community ameliorate barriers to digital access? And what further support is needed to achieve digital equity?
- What adaptations that your organization has made in response to the COVID-19 pandemic do you believe will remain after the public health environment improves? Why do you believe that adaptations will prove permanent?