

## **Digital Equity Newsletter**

April 2024

Welcome to One Network - This newsletter is an overview of the digital equity services offered by organizations like Literacy Minnesota and resources for those wanting to know more about digital equity. You are receiving this email based on your demonstrated interest in the topic of digital literacy. If you would like to opt out of this list, please click "update your preferences" to choose which Literacy Minnesota newsletters you'd like to receive.

### Message from Frances:

Hello One Network readers! Thank you for your interest in the world of digital equity. I've been with Literacy Minnesota for a year now (YAY!) and we are currently updating my position. I wanted to make sure you were kept in the loop as it may cause interruptions or changes to this newsletter. Literacy MN offers a variety of services so keep following us to see the great work we are doing in the community. As Dory would say Just Keep Swimming!

For more information contact Frances Bates at fbates@literacymn.org.

## Covered within this issue:

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651-645-2277 https://www.literacymn.org/ 700 Raymond Avenue Suite 180, Saint Paul, MN 55114

Mission: To share the power of learning through education, community building and advocacy.

## **Community Bulletin**



This event about low-cost internet and local digital equity resources was a success. We had representation from Literacy MN, Comcast, Goodwill Easter-Seals, Neighborhood House, Hennepin County Broadband and Digital Inclusion, CareerForce, and Lyndale Neighborhood Association. Learners from Neighborhood House were the winners of the three prize packages. First prize was a Chromebook donated by Comcast and a laptop case with Bluetooth mouse. Second prize was a tech themed board game called *New Phone Who Dis?*. Third prize was a Literacy Minnesota Journeys book (writings and art from learners) and a donate computer chip bolo tie made by Frances Bates. Below you can see photos from the event.









# Meet Our **TEQuity** Team

## **Digital Equity**



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## Training



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## Meghan Boyle (She/Her)

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Northstar



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Janet Stewart (She/Her) Northstar Curriculum Writer jstewart@literacymn.org

Learn more about the team and the rest of our amazing staff by exploring the link below. https://www.literacymn.org/staff-board

# **Our Digital Literacy Services**

Digital equity requires access to devices, an internet connection, and digital skills. Below you can find how Literacy Minnesota is helping provide those services. https://www.literacymn.org/digitalliteracy

## Northstar Digital Literacy



The Northstar program assesses digital skills and provides classroom curriculum and self-directed online learning.

Website: https://www.digitalliteracyassessment.org/

## **Digital Equity and Navigation**

**Digital Navigators** mentor individuals in using technology and help with getting low-cost internet. For more information on our services contact Susan at swbrandt@literacymn.org. https://www.literacymn.org/digital-equity-navigation



Midway Location: 553 Fairview Ave N, Saint Paul, MN 55104 The Midway digital literacy lab at Goodwill-Easter Seals is coordinated by Manee and open from 10 a.m. to 3 p.m. on Tuesdays and Thursdays.

**Minneapolis Location:** 627 W Broadway Ave, Minneapolis, MN 55411 Katey works at the Minneapolis campus facilitating computer labs and Northstar digital literacy classes.

## Trainings and Workshops

We offer an assortment of programming for instructors that focus on digital literacy. https://www.literacymn.org/digital-literacy-trainings-workshops

## **Other Initiatives in Minnesota**

## **Neighborhood House**



The Adult Education Program at Neighborhood House provides adult learners with ongoing educational support and learning opportunities. One of the areas of service they offer is digital literacy classes.

Address: 179 Robie St E, Saint Paul, MN 55107 Website: https://neighborhoodhousemn.org/

### Lyndale Neighborhood Association



## **PCs for People**



The Lyndale Education Program serves the residents of Horn Towers with literacy, language, and career skills. They created the ELDES curriculum to help address digital literacy gaps in English learners.

Address: 3537 Nicollet Ave, Minneapolis, MN 55408 Website: https://lyndale.org/

This is a nonprofit social enterprise working to get low-cost quality computers and internet into the homes of individuals, families, and nonprofits with low income.

Main location: 1481 Marshall Ave, Saint Paul, MN 55104 Recycling Center: 2492 Doswell Ave, Saint Paul, MN 55108 Website: https://www.pcsforpeople.org/

### **Office of Broadband Development**



Address: 180 5th St E, Saint Paul, MN 55101 Website: https://mn.gov/deed/programs-services/broadband/

Helping Minnesotans understand broadband options available and work together to improve availability and use of high-speed broadband services.

## Technology Literacy Collaborative (TLC)



The TLC is a group of aspiring leaders in the digital equity field within the Twin Cities. They gather to problem solve and discuss best practices. Check them out on LinkedIn or contact Katrina Benson for more information.

**Contact:** kbenson@neighborhoodhousemn.org **LinkedIn:** https://www.linkedin.com/groups/14411564

Check out this newsletter's resource section on our website to see more local organizations. https://www.literacymn.org/one-network-newsletter-resources

## Glossary

## App (Application)

Unit of downloadable software that performs a specific function. Some are available for free while others come with a cost.

#### Browser

A software application (such as Google Chrome, Safari, Internet Explorer, or Mozilla Firefox) that allows users to access the Internet.

### **Digital Equity**

A condition in which all individuals and communities have the information technology capacity needed for full participation in our society, democracy and economy. Sometimes called TEQuity/Tech Equity which is the shortening of technology equity.

#### **Digital Literacy**

The ability and knowledge needed to access and operate internet-connected devices, to successfully use commonly available software, and to navigate and utilize online resources in order to effectively communicate and complete social and work-related tasks in a virtual space.

#### **Digital Navigators**

Trusted guides who assist community members in internet adoption and the use of computing devices. Digital navigation services include ongoing assistance with affordable internet access, device acquisition, technical skills, and application support.

#### Email

A system (such as Google Gmail, Microsoft Outlook, and Yahoo! Mail) that allows the user to transmit messages electronically.

#### Internet

An electronic communications network that connects computer networks and organizational computer facilities around the world.

#### Network

A system that connects two or more computing devices for transmitting and sharing information.

#### Search Engine

Programs (such as Google, Bing, and Yahoo!) that allow you to find specific information online.

#### Server

A type of computer that is equipped with software and hardware to offer services to other computers connected to it.

#### Wi-Fi

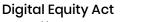
A wireless networking technology that allows devices such as computers, smartphones, and other equipment (printers and video cameras) to interface with the Internet.

## Resources

#### General

### Connectivity Blueprint

https://www.ramseycounty.us/your-government/projectsinitiatives/ramsey-connected-computer-internetresources/connectivity-blueprint



https://www.digitalequityact.org/



**Connectivity Blueprint:** 

THE DIGITAL

ACI

Digital Equity Roadmap for

Ramsey County and Saint Paul

National Collaborative for Digital Equity (NCDE) https://www.digitalequity.us/



National Digital Inclusion Alliance (NDIA) https://www.digitalinclusion.org/

#### **Glossary Sources**

- https://www.cisco.com/
- https://www.spiceworks.com/
- https://study.com/
- https://thecenterfordigitalequity.org/
- https://www.techtarget.com/
- https://www.vocabulary.com/



More information here: https://www.literacymn.org/digital-equity-navigation#one-network-newsletter

Join the mailing list here: https://www.literacymn.org/one-network-signup

Questions, comments, or concerns? - Contact Frances Bates at fbates@literacymn.org.



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