Affordable Connectivity Program (ACP)

Literacy
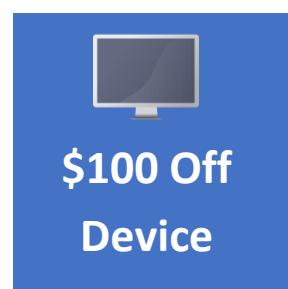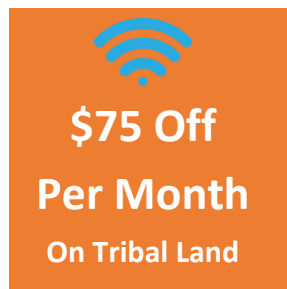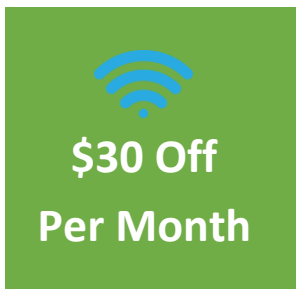Minnesota

SECTION 1: PROGRAM INFORMATION

Purpose of the Program: The Affordable Connectivity Program (ACP) provides a discount of up to $30 per month toward internet services for eligible households. Household on qualifying Tribal lands can receive up to $75 per month. ACP is administered by the Universal Service Administrative Company (USAC) with oversight from the Federal Communications Commission (FCC). The funds will go directly to the broadband service provider that the qualified household applies with.

**$30 Off
Per Month**

**$75 Off
Per Month
On Tribal Land**

**$100 Off
Device**

List of providers participating in ACP:

[Affordable Connectivity Program Providers | Federal Communications Commission (fcc.gov)](https://fcc.gov)

Contact Information:

ACP Support Center at (877) 384-2575

SECTION 2: ELIGIBILITY REQUIREMENTS

Basic Eligibility: Households with incomes at or below 200% of the Federal Poverty Guidelines or if a member of the household meets at least one of the following criteria:

- Participates in certain assistance programs, such as SNAP, Medicaid, Federal Public Housing Assistance, SSI, WIC, or Lifeline;
- Participates in Tribal specific programs, such as Bureau of Indian Affairs General Assistance, Tribal TANF, or Food Distribution Program on Indian Reservations;
- Participates in the National School Lunch Program or the School Breakfast Program, including through the USDA Community Eligibility Provision;
- Received a Federal Pell Grant during the current award year; or
- Meets the eligibility criteria for a participating provider's existing low-income internet program.

SECTION 3: APPLICATION PROCESS

Where to sign up for the Affordable Connectivity Program?

Households can enroll through an approved provider or by visiting ACPBenefits.org. Eligible households must both apply for the program and contact a participating provider to select a service plan.

Online Application

English Application Form PDF

Spanish Application Form PDF

What information is required for filling out the application?

The following information and documents are required for the application:

> **PERSONAL INFORMATION**
>
> - ❏ Name
> - ❏ Phone Number
> - ❏ Date of Birth
> - ❏ Email Address
> - ❏ Identity Verification
>   - o Last 4 digits of Social Security Number (Social Security Number is not required to participate in ACP but using a Social Security Number will process your application the fastest.)
>   - o Tribal ID Number
>   - o Driver's License, Military ID, Passport, Taxpayer Identification Number or other Government ID
> - ❏ Home Address
> - ❏ Mailing Address (If different from Home Address)
> - ❏ Proof of participation in a government assistance program
> - **OR**
> - ❏ Copy of Proof of Income

> **HOUSEHOLD INFORMATION** - The following information is required if applicant wants to qualify through a child or dependent in the household.
>
> - ❏ Name
>   - ❏ Social Security Number (SSN) ***** Non-Citizens see note below
> - ❏ Date of Birth
> - ❏ Identity Verification
>   - o Last 4 digits of Social Security Number (Social Security Number is not required to participate in ACP but using a Social Security Number will process your application the fastest.)
>   - o Tribal ID Number

     o Driver's License, Military ID, Passport, Taxpayer Identification   **Literacy** Number or
       other Government ID   **Minnesota**

❏ Copy of proof of participation in a government assistance program
OR
❏ Copy of Proof of Income

If the applicant applies using the online application, the applicant must upload a copy of their identity verification if NOT using their Social Security Number. File must be less than 10 MB and the following type: jpg, jpeg, png, pdf or gif.

Mail your application to:
ACP Support Center
PO Box 7081
London, KY 40742

Additional information on application process can be found here.
How to provide additional information or documentation on eligibility can be found here.

SECTION 4: EXPECTATIONS (WHAT WILL HAPPEN?)

What is the timeline for ACP approval?
- Applications are processed as quickly as possible, and you have a right to receive a response within a reasonable time of submitting all information.
- Online applications using a Social Security Number may receive quicker notification of status.
- Any missing information in your application may delay services.
- You will receive a letter when your application is completed. If you provided an email address on the application then you will receive updated via email.

Once approved, what to do next?
- After an applicant is approved for ACP, then the applicant will need to select a provider and sign up for service. See list for participating program providers.
- When signing up for service, the provider may ask questions to verify ACP approval. This will include asking for your application ID from the National Verifier. Once the household is signed up with services, the discount will go directly to the provider to apply to the account.

SECTION 5: ADDITIONAL RESOURCES

Affordable Connectivity Program | Federal Communications Commission (fcc.gov)
Affordable Connectivity Program Consumer FAQ | Federal Communications Commission (fcc.gov)
FCC ACP Fact Sheet
National Digital Inclusion Alliance Community FAQ
ACP Consumer Outreach Toolkit | Federal Communications Commission (fcc.gov)
Need Help with an Affordable Connectivity Program (ACP) complaint? – FCC Complaints

SCREENSHOTS

How to Apply

TWO STEPS TO ENROLL

1

Go to **ACPBenefit.org** to submit an application or print out a mail-in application.

2

Contact your preferred participating provider to select an eligible plan and have the discount applied to your bill.

Some providers may have an alternative application that they will ask you to complete.

Eligible households must both apply for the program and contact a participating provider to select a service plan.

LEARN MORE

📞 Call 877-384-2575, or

🌐 Visit **fcc.gov/acp**

FC

Receive Your Benefit

① ### Check if You Qualify

See if your household fits into any eligible categories

② ### Apply for the ACP

You can apply online, by mail, or by contacting your current internet company.

Apply Now

Apply by Mail or by Contacting an Internet Company

Are you already enrolled in Lifeline? You don't need to apply again – click here to learn more.

③ ### Find a Company Near You

Use our search tool to find a company that offers ACP discounts

Upload Identity Verification document for online application

Identity Verification

Please select your form of identification from **one** of the following:

◯ **Social Security Number**

◯ **Tribal ID Number**

🔘 **Driver's License, Military ID, Passport, Taxpayer Identification Number (ITIN), or other Government ID**

Please select the type of identification you would like to use to verify your identity.

◯ Driver's License
◯ Military ID
◯ Passport
◯ Taxpayer Identification Number
◯ Other Government ID

Please attach a scanned copy or picture of your form of identification. Files must be less than 10 MB in size and of the following file types: jpg, jpeg, png, pdf, or gif.

Choose file

* This option is only available to those applying to the Affordable Connectivity Program (ACP).