"Empowering Volunteers in Computer Labs"

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Strategies for finding the right volunteer

    Needs vs Wants

    Match tasks to volunteer strengths and interests

    You get what you ask for

    Don't overlook "Home-grown" talent

Expectations

    What are the teacher expectations?

    What are the volunteer expectations?

Build confidence in volunteers

Tools and Skills

Most common computer lab issues

    Computer won't turn on

    Software not working

    No Internet

    Error messages

    Sound not working

    Passwords and logins

Free Training and Resources

- https://www.gcflearnfree.org/

- http://guides.sppl.org/northstar

- https://techboomers.com/

- Google Searches

- YouTube Videos