

64 Adult Literacy programs representing 162 sites completed this year’s Annual Volunteer Information Report.

Volunteers By The Numbers

	Number of Volunteers	Volunteer Hours
GED	253	15,292
ESL	2,532	111,161
ABE	475	30,192
Non-Tutor Volunteers	396	16,701
Tutor Prep Hours	n/a	1,030
TOTAL	3,655	174,376

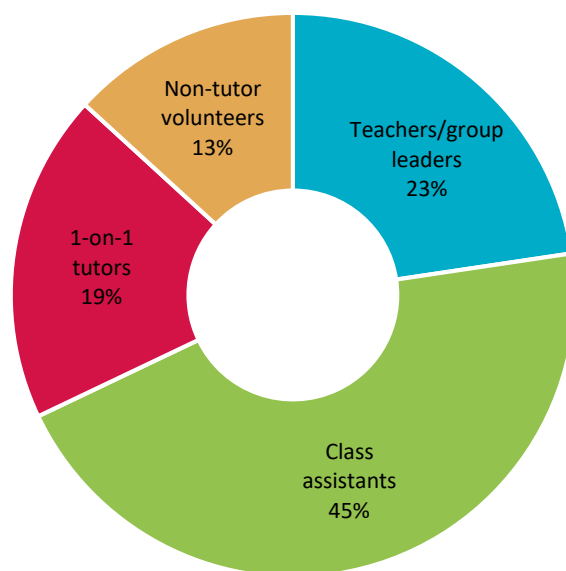
	Number of Students Served by Volunteers
GED	4,144
ESL	16,410
ABE	5,866
TOTAL	26,420

Volunteer Roles

This year, most of my volunteers were*:

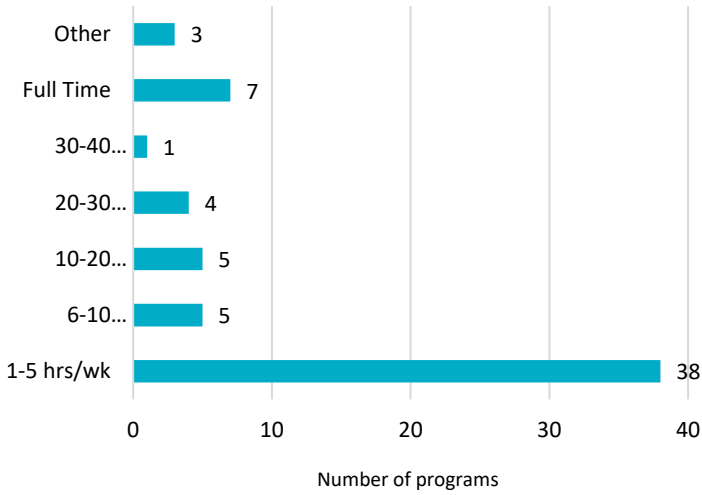
Most volunteers were class assistants...	...at 24 of 64 sites
Most volunteers were teacher or group leaders...	...at 12 of 64 sites
Most volunteers were 1-on-1 tutors...	...at 10 of 64 sites
Most volunteers were non-tutor volunteers...	...at 7 of 64 sites

*most sites selected more than one response.

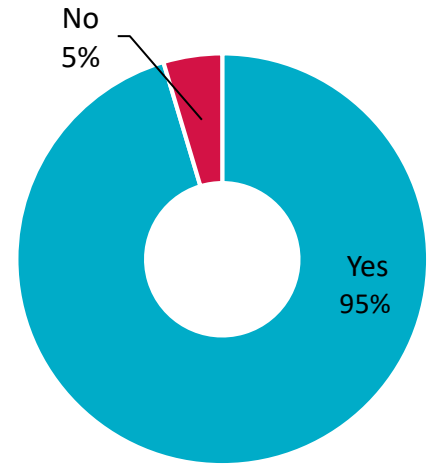


ABE Staff Allocations

How many hours per week does your program allocate for adult literacy (ABE) volunteer coordination?

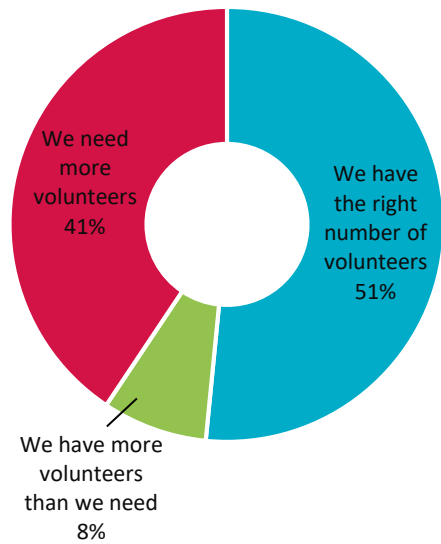


Does the volunteer coordinator also play another role in your program?

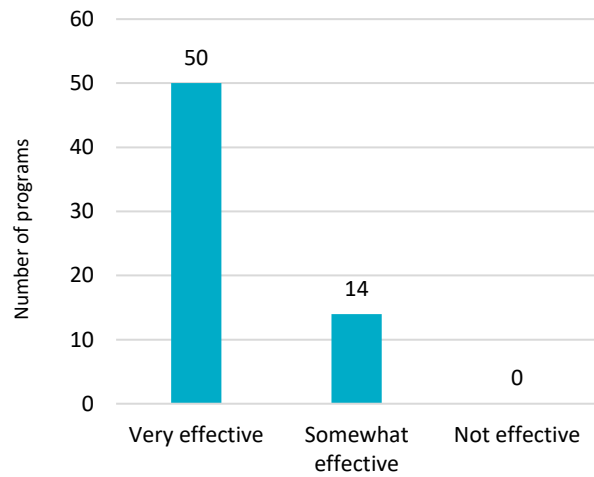


Volunteer Needs, Effectiveness and Benefits

How would you describe your program's volunteer needs?

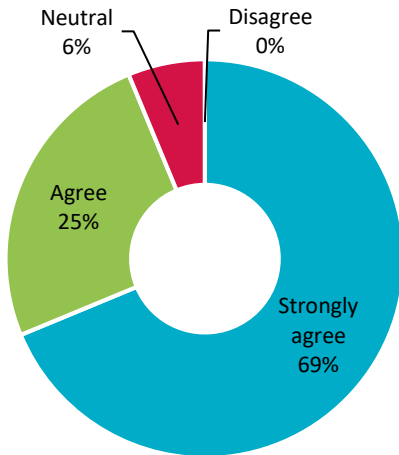


How effective are volunteers in helping your program provide quality services to your learners?

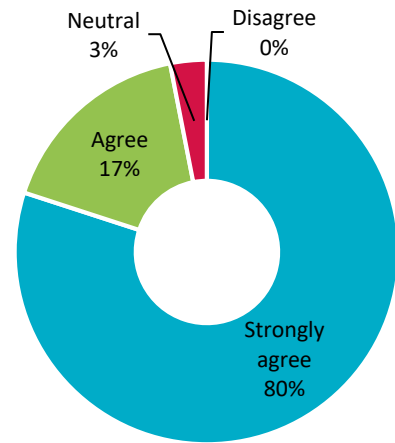


Satisfaction with Minnesota Literacy Council Services

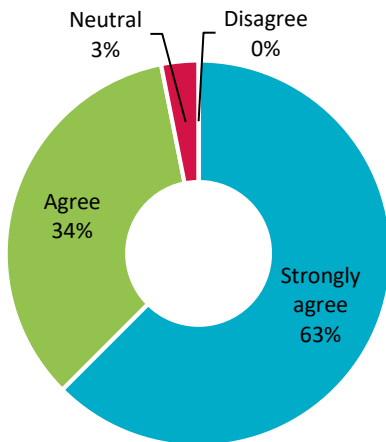
1. The literacy council provides valuable volunteer outreach services.



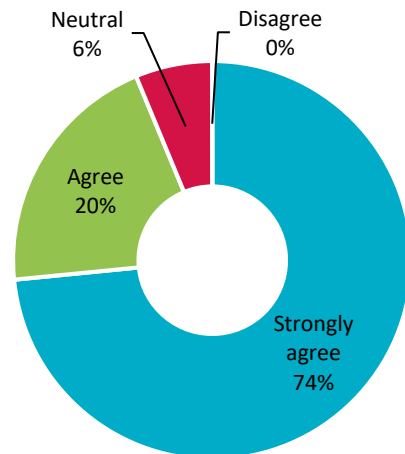
2. The literacy council provides valuable volunteer training services.



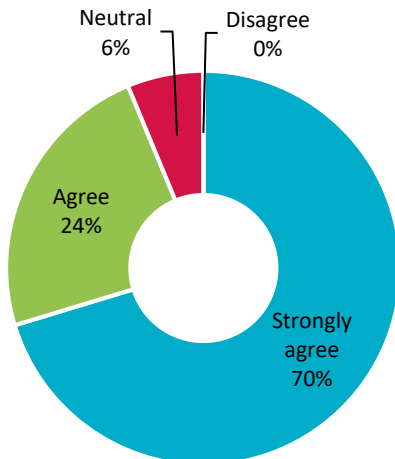
3. The literacy council provides valuable assistance, training and resources to help me manage my volunteer program.



4. The literacy council provides services that I would not be able to provide myself.

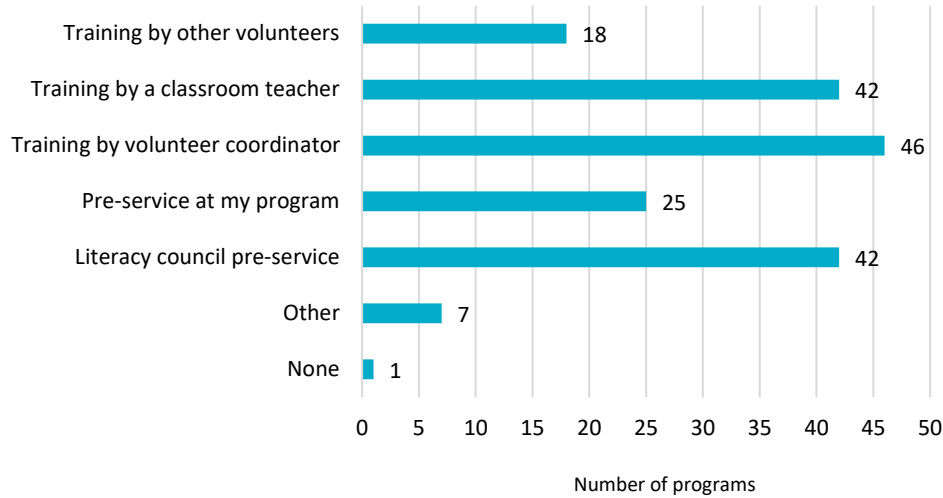


5. The literacy council helps to improve the quality of my volunteer program.

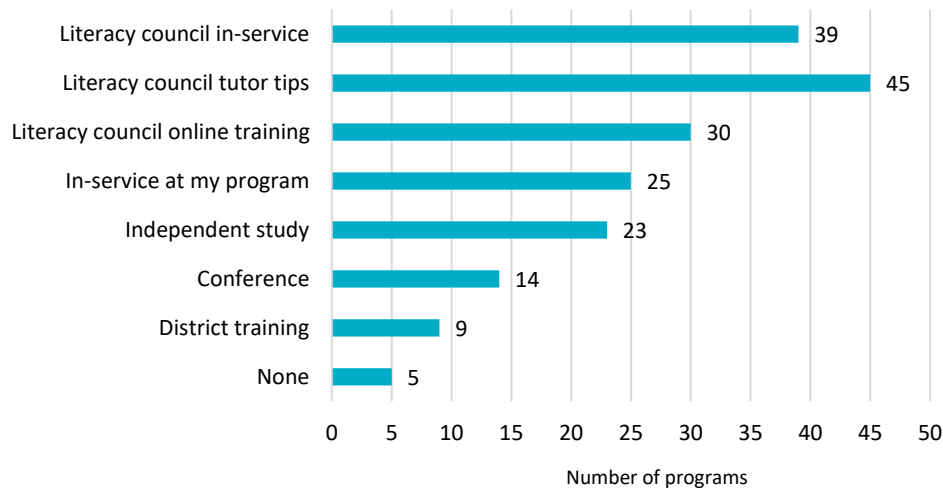


Use of Minnesota Literacy Council Trainings

What pre-service training do your volunteers receive?



What ongoing training do your volunteers receive?



Projections for Volunteer Needs in 2017-2018

Approximately how many NEW volunteers do you expect to recruit next year?	1,048
Approximately how many volunteers do you expect will need to attend a 12-hour Pre-Service Training next year?	440
Approximately how many volunteers do you expect will need ongoing training through In-Service Workshops next year?	1,137
Approximately how many volunteers do you expect will complete an Online Training module next year?	633